

Thank you for choosing  
Satinwood Select  
Seamless Steel Coil.

We take great pride  
in the quality of our  
Products. So much,  
in fact, that we back  
it with a Lifetime  
Limited Warranty.

We hope you take  
pride and pleasure in  
the Alside Products  
you have chosen  
from your contractor  
and will consider  
recommending our  
products to your  
friends and neighbors.

Thank you.



#### Care And Cleaning Instructions

**1. Normal Weathering:** Exposure to sunlight and extremes of the weather and atmosphere will cause any colored or painted surface gradually to fade, chalk, or suffer an accumulation of surface dirt or stains. The severity of any of these conditions depends on the geographical location of your home, the cleanliness of the air in your neighborhood and many other local influences over which Alside has no control.

The finish is formulated to chalk in a controlled manner by releasing, over time, powdery microscopic particles of pigment. This is a self-cleaning feature, as surface dirt often is loosened along with the powder and is washed off by rainfall. Powder on places not reached by rainfall can be washed off with a garden hose. A sufficient thickness of finish is applied to allow for normal chalking without detracting from the long life of the finish.

**2. Simple Cleaning:** In areas where an abnormal amount of dirt is deposited on the wall surfaces, under eaves, and under other protective enclosures, the following simple cleaning procedure should be scheduled annually or more often if conditions demand:

For surface soil or stains resulting from industrial fallout, tree sap, insecticides, or chimney fumes, the use of ordinary non-abrasive household detergents is recommended: 1/3 cup of household detergent (i.e., Tide®) per gallon of water.

The solution should be applied to the soiled surface by means of a soft rag, sponge, or soft bristle brush with a gentle rubbing action—do not rub vigorously so as to create glossy areas over the satin finish of your coil. Rotary soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

As with any cleaning operation, less streaking will result if the house is washed from bottom to top.

It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

**3. Stubborn Stains: CAUTION: Do not use abrasive or solvent type cleaners or paint remover for cleaning your siding. These materials may soften or actually remove your coil finish. Avoid skin contact or getting the cleaner in eyes. Avoid contact with shrubbery. Always test any cleaner on an inconspicuous area before full use.**

If stubborn stains are encountered that cannot be removed by using the normal household detergents, request a coil cleaner from your coil contractor.

**4. Mildew Accumulation:** In some locales, mildew may be a problem. It appears as black spots and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. Mildew is easily removed by using the basic cleaning solutions for stubborn stains with addition of sodium hypochlorite: 1/3 cup of household detergent (i.e., Tide), 2/3 cup of trisodium phosphate (i.e., Soilax®)\*, 1 quart sodium hypochlorite 5% solution (i.e., Clorox®)\*, 3 quarts of water.

\*CAUTION: Greater concentrations may cause damage to the coil finish.

If the above solution does not readily remove the mildew spots, request a mildew-type coil cleaner from your coil contractor.

Effective Date: January 19, 2016

Alside  
P.O. Box 2010  
Akron, Ohio 44309  
800.922.6009

Want to know more?

Visit our website at [www.alside.com](http://www.alside.com)

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SEAMLESS STEEL COIL WITH  
KYNAR PVDF COATING

Seamless Steel

Satinwood® Select  
Seamless Steel Coil

Lifetime  
Limited  
Warranty

NON-PRORATED, INCLUDING 35  
YEAR LIMITED CHALK AND COLOR  
CHANGE PROTECTION

PROPERTY OWNER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF INSTALLATION

DEALER NAME





# Satinwood® Select Seamless Steel Coil Lifetime Limited Warranty

**NON-PRORATED, INCLUDING 35 YEAR LIMITED CHALK  
AND COLOR CHANGE PROTECTION**

## Warranty Coverage

Satinwood Select Seamless Steel Coil with Kynar PVDF is warranted by the coil manufacturer, Alside, to the original owner of the property on which the Satinwood Select Seamless Steel Coil is installed, against rusting, cracking, blistering, chipping, peeling or flaking as a direct result of defects occurring in the coating process, under normal weathering, and subject to the terms and conditions contained in this Limited Warranty. Subject to the other conditions of this Limited Warranty, in the event that the coil rusts, cracks, blisters, chips, peels or flakes as a direct result of defects occurring in the process of coating the Satinwood Select Seamless Steel Coil, then Alside will at its sole option, repair, refinish or replace the defective Seamless Steel Coil.

Because this Limited Warranty was created to cover the Seamless Steel Coil of individual property owner(s) for the original property owner's lifetime (human beings), this warranty, except as set forth below, does not cover Seamless Steel Coil applied to property owned in whole or part by corporations, governmental entities or agencies, religious organizations, trusts, condominium or corporate housing arrangements, intangible legal entities or any other entity or organization capable of infinite life. For an entity other than living persons, the duration of the warranty provided hereunder is fifty (50) years from the date of installation of the Seamless Steel Coil for the original purchasing entity only and is not transferable.

Alside further warrants that its Seamless Steel Coil, after removal of foreign surface deposits, will not show a color change in excess of Delta E 5 Hunter Units as a result of normal weathering or ultraviolet exposure, for a period of thirty-five (35) years from the date of installation of the coil. Nonconforming Seamless Steel Coil, as determined by Alside, will be either repaired, replaced or refinished, at Alside's sole option.

In addition, Alside warrants that its Seamless Steel Coil will not chalk in excess of ASTM D 4214-89 rating of eight (8) for colored coil and six (6) for white coil for a period of thirty-five (35) years from the date of installation of the coil.

All warranties are subject to the conditions, remedies, limitations and legal rights stated in this Certificate.

## Limitations and Exceptions

This warranty is not applicable to recreational vehicles including but not limited to campers and motor homes. This warranty is not applicable to coil used in roofing applications, defined as any application more than 15 degrees from the vertical (including mansard and other decorative roofings). This warranty shall not apply to coil that has been painted, varnished or similarly coated over the manufacturer's original finish unless authorized by Alside pursuant to this warranty.

Alside does not warrant against and shall not be liable for any damage to the coil when due to any of the following causes: faulty or improper installation or application of the coil, defects as a result of the forming process, defects as a result of the forming process, use of accessories that do not properly receive

or secure the panels, settlement, shrinkage, distortion, warping, failure or cracking of the wall or materials to which the coil is applied, earthquake, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice or weather of a catastrophic nature as defined by the United States Weather Bureau; harmful chemicals, surface discoloration due to air pollution, normal weathering of surface; fumes, vapors or salt spray directly applied to the coil or in the atmosphere; lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder; **negligence in or failure to provide reasonable and necessary cleaning of the coil to prevent an accumulation of surface dirt, staining or mildew.** (Please see reverse side for care and cleaning instructions.)

A color variation (except as otherwise specifically warranted) may occur between any new replacement panel in comparison to the originally installed coil due to weathering exposure and would not be indicative of defective coil. Normal surface weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains from varying exposures to sunlight, weather and atmospheric conditions. The geographical location, the quality of the atmosphere, and other local factors in the area, over which Alside has no control, will contribute to the severity of these conditions. Except as otherwise warranted, Alside shall have no obligation to replace non-defective coil as part of the repair, refinishing or replacement of defective coil due to color variations due either to weathering or a change in the coating process. Alside reserves the right to discontinue or change its coatings and their colors without notice to the customer. If the Seamless Steel Coil originally installed is not available and Alside determines to replace the defective panels, Alside shall have the right to substitute siding panels of equal quality. Alside also reserves the right to resolve a warranty claim by a cash settlement but in no event will the cash settlement or Alside's liability be greater than the original purchase price. All warranty claims shall be settled between you and Alside, but Alside may direct and pay for a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on Alside's behalf.

## Notice and Inspection

**1. Notice and Inspection:** If you think your siding contains manufacturing defects, simply write to Alside, P.O. Box 2010, Akron, Ohio 44309, Attn: Warranty Services, if your home is in the Continental United States, including Alaska and Hawaii. In order to file a claim, you must explain the problem, include the date of installation and proof of product purchase and proof of property ownership.

If you choose to exercise your rights under this warranty, do not begin any repairs prior to writing to Alside and receiving its permission to do so. Some methods of remedy may ruin the coil, making it impossible for Alside to repair. Further, Alside must have a reasonable opportunity to inspect the siding for defects before repairs are begun.

**2. Remedies:** If your coil shows manufacturing defects within the first three years from the date of installation, Alside, at its option, will either repair, refinish or replace the defective coil at no cost to the property owner.

### (a) \$100 Payment

After the first three years from the date of installation, Alside will assume the cost of material for any warranted work upon the property owner's payment to Alside of \$100 for each incident under this warranty and for each building or structure upon which a warranty claim is made.

### (b) Limitation of Alside's Liability for Each Claim

Alside's total liability for a claim under this warranty shall be limited to, and in no event exceed, the total purchase price, including taxes, of the installed Seamless Steel Coil. Any costs and expenses beyond Alside's liability shall be paid to Alside or otherwise paid by the owner(s) prior to Alside commencing warranty work on any claim which exceeds Alside's total liability.

## Exclusions and Limitations

Alside is giving you an express lifetime limited warranty under the provisions of the Magnuson-Moss Federal Warranty Act. Alside cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the coil. THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE

EXPRESS WARRANTIES EXTENDED BY ALSIDE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF ALSIDE AND SHALL BE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. ALSIDE SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. YOUR EXCLUSIVE REMEDY shall be refinishing or replacement solely at Alside's option, only on the terms stated in this Certificate.

## Legal Rights

Some states do not allow the exclusion or limitation of implied warranties and incidental or consequential damages so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## Product Identification

In order to file a warranty claim, product name, profile and color for each item must be completed by contractor at time of installation:

Coil Color \_\_\_\_\_

Installation Date \_\_\_\_\_

